

**SOUTHEND-ON-SEA CITY COUNCIL**

**People Scrutiny Committee**

**Date: Wednesday, 6th December, 2023**

**Time: 6.30 pm**

**Place: Committee Room 1 - Civic Suite**

**Contact: Stephanie Cox (Principal Democratic Services Officer)**

**Email: [committeesection@southend.gov.uk](mailto:committeesection@southend.gov.uk)**

**A G E N D A**

- 1 Chair's Introduction & Apologies for Absence**
- 2 Declarations of Interest**
- 3 Questions from Members of the Public**
- 4 Minutes of the Meeting held on 31 October 2023 (Pages 3 - 6)**

**\*\*\*\* OTHER SCRUTINY MATTERS**

- 5 Ofsted Focus Visit 23-24 May 2023 (Pages 7 - 22)**
- 6 Vecteo - progress brief on the provision of Key Performance Indicators (Pages 23 - 48)**  
At its meeting on 31 January 2023, the Committee supported an undertaking of the Cabinet Member for Highways, Transport and Parking that the performance of Vecteo be reported on a quarterly basis going forward.  
  
Quarterly report of Executive Director (Neighbourhoods and Environment) attached.
- 7 HealthWatch Southend - GP Access (GP Patient Survey 2023) (Pages 49 - 98)**
- 8 Primary Care Access Recovery Plan - (GP Access) - Mid & South Essex ICB (Pages 99 - 106)**  
A presentation from the Mid and South Essex ICB on GP Access and the Primary Care Access Recovery Plan.
- 9 NHS Waiting Times - Mid and South Essex NHS Foundation Trust (Pages 107 - 118)**  
An update from Mid and South Essex NHS Foundation Trust on waiting times and the 'Waiting Well' initiative programme.

**Chair & Members:**

Cllr T Cowdrey (Chair), Cllr K Murphy (Vice-Chair), Cllr B Beggs, Cllr S Buckley, Cllr C Campbell, Cllr P Collins, Cllr A Dear, Cllr N Folkard, Cllr J Harland, Cllr D Jones, Cllr

G Leroy, Cllr A Line, Cllr R Longstaff, Cllr C Nevin, Cllr M O'Connor, Cllr D Richardson, Cllr N Ward, O Richards, A Quinn, T Watts and L Williams